### **Access Details**

* **Demo Site URL**: [CiviCRM Demo](https://online-qa-test.ccdemo.site/)
* **HTTP Auth Credentials**:
  + **Username**: qa-test
  + **Password**: 1z2a6iTzNmKPvHga
* **CiviCRM Login**:
  + **Username**: civicrm\_user
  + **Password**: civicrm\_user

#### **1. Login Form Error Handling**

* **Description**: When incorrect credentials are entered, the error message is not user-friendly and does not guide the user on what went wrong.
* **Steps to Reproduce**:
  1. Go to the [login page](https://online-qa-test.ccdemo.site/).
  2. Enter incorrect credentials and attempt to log in.
* **Expected Result**: A clear error message should be displayed indicating what was wrong (e.g., incorrect username or password).
* **Actual Result**: The error message is vague and uninformative.

#### **2. Contact Search Feature Malfunction**

* **Description**: The contact search feature does not return accurate results, failing to find existing contacts.
* **Steps to Reproduce**:
  1. Log in to the CiviCRM dashboard.
  2. Navigate to **Contacts** > **Find Contacts**.
  3. Search for a known contact (e.g., "John Doe").
* **Expected Result**: The search should return the contact if it exists in the database.
* **Actual Result**: The search either returns no results or incorrect contacts.

#### **3. Relationship End Date Validation Issue**

* **Description**: The system allows setting an end date that is earlier than the start date without warning.
* **Steps to Reproduce**:
  1. Go to **Contacts** > **Relationships**.
  2. Add a new relationship and set the start date to a future date and the end date to a past date.
* **Expected Result**: An error or warning should prevent the user from saving such a relationship.
* **Actual Result**: The relationship saves without any validation errors.
* **Screenshot**:

#### **4. Attachment Field Not Working**

* **Description**: The file attachment field for relationships does not accept file uploads, showing an error.
* **Steps to Reproduce**:
  1. Add a new relationship of type "Employee of".
  2. Attempt to upload a file in the attachment field.
* **Expected Result**: The file should upload successfully.
* **Actual Result**: The upload fails with an error message.

#### **5. UI Rendering Issues on Mobile**

* **Description**: The UI does not render properly on mobile devices, with elements overlapping and text becoming unreadable.
* **Steps to Reproduce**:
  1. Open the demo site on a mobile device.
  2. Navigate through various sections of the site.
* **Expected Result**: The UI should be responsive and display correctly on mobile devices.
* **Actual Result**: UI elements overlap, and navigation becomes difficult.

#### **6. Inconsistent State Handling in Contact Forms**

* **Description**: Changes in contact information fields sometimes do not reflect until the page is refreshed.
* **Steps to Reproduce**:
  1. Edit a contact's information.
  2. Save the changes.
  3. Reopen the contact form without refreshing the page.
* **Expected Result**: Changes should be immediately visible.
* **Actual Result**: The old information is displayed until the page is refreshed.

#### **7. CSV Import Functionality Fails**

* **Description**: Importing contacts via CSV results in an error message, even with valid data.
* **Steps to Reproduce**:
  1. Go to **Contacts** > **Import Contacts**.
  2. Upload a valid CSV file and attempt to import.
* **Expected Result**: Contacts should import successfully with data being added to the database.
* **Actual Result**: An error is displayed, and no contacts are imported.

#### **8. Invalid URL Handling for Additional Fields**

* **Description**: The LinkedIn and Website fields do not validate URLs correctly, allowing invalid URLs.
* **Steps to Reproduce**:
  1. Add a new relationship of type "Employee of".
  2. Enter an invalid URL in the LinkedIn or Website field (e.g., "not\_a\_url").
  3. Save the relationship.
* **Expected Result**: An error should indicate invalid URL format.
* **Actual Result**: The relationship saves without any URL validation.
* **Screenshot**:

#### **9. Incomplete Language Localization**

* **Description**: Some parts of the UI are not localized and remain in English despite the selected language setting.
* **Steps to Reproduce**:
  1. Change the language setting to a non-English language.
  2. Navigate through various sections.
* **Expected Result**: All UI elements should be displayed in the selected language.
* **Actual Result**: Some UI elements remain in English.

#### **10. Duplicate Relationship Creation Allowed**

* **Description**: The system allows the creation of duplicate relationships between the same contacts with the same relationship type.
* **Steps to Reproduce**:
  1. Add a relationship between two contacts.
  2. Attempt to add the same relationship again.
* **Expected Result**: An error should prevent duplicate relationships.
* **Actual Result**: The duplicate relationship is created without any warnings.

### **11. Navigation Bar Clutter**

* **Description**: The navigation bar becomes cluttered and disorganized when more than a few custom menu items are added.
* **Steps to Reproduce**:
  1. Log in to the CiviCRM demo site.
  2. Add multiple custom menu items via **Administer** > **Customize Data and Screens** > **Navigation Menu**.
  3. Observe the navigation bar.
* **Expected Result**: The navigation bar should accommodate additional items in a clean and organized manner, possibly using a dropdown for overflow.
* **Actual Result**: The navigation bar becomes cluttered, making it difficult to navigate.

### **12. Broken Links in Help Documentation**

* **Description**: Several links within the help documentation point to non-existent or outdated pages.
* **Steps to Reproduce**:
  1. Access the help documentation via **Help** > **User and Administrator Guide**.
  2. Click on various links within the documentation.
* **Expected Result**: All links should direct to valid and current resources.
* **Actual Result**: Some links lead to 404 error pages or outdated content.

### **13. Incomplete Error Handling in Bulk Email**

* **Description**: Sending a bulk email fails without providing a clear error message or reason.
* **Steps to Reproduce**:
  1. Go to **Mailings** > **New Mailing**.
  2. Compose an email and attempt to send it to a large group of contacts.
* **Expected Result**: If the email fails to send, a clear error message explaining the issue should be displayed.
* **Actual Result**: The system fails silently or provides a generic error without specifics.

### **14. Duplicate Field Names Allowed in Custom Fields**

* **Description**: The system allows creating multiple custom fields with the same name within the same field group, leading to confusion.
* **Steps to Reproduce**:
  1. Navigate to **Administer** > **Customize Data and Screens** > **Custom Fields**.
  2. Add two fields with the same name to the same group.
* **Expected Result**: An error message should prevent duplicate field names within the same group.
* **Actual Result**: The system accepts duplicate field names, causing ambiguity in data management.

### **15. Session Timeout Issues**

* **Description**: Users are unexpectedly logged out after a short period of inactivity, causing loss of unsaved work.
* **Steps to Reproduce**:
  1. Log in and start performing various actions.
  2. Leave the session idle for a short time (e.g., 10 minutes).
  3. Attempt to continue working.
* **Expected Result**: Users should receive a warning before session timeout and have an option to extend the session.
* **Actual Result**: Users are logged out without warning, leading to potential data loss.

### **16. Inconsistent Data Sorting in Contact Lists**

* **Description**: Sorting contacts by any column results in inconsistent order, often ignoring the selected criteria.
* **Steps to Reproduce**:
  1. Go to **Contacts** > **Find Contacts**.
  2. Try sorting the contact list by different columns (e.g., Name, Email).
* **Expected Result**: Contacts should be sorted consistently according to the selected column.
* **Actual Result**: The sorting is inconsistent and does not follow the selected criteria.

### **17. Autocomplete Field Performance Issues**

* **Description**: Autocomplete fields for searching contacts perform slowly or fail to return results under heavy load.
* **Steps to Reproduce**:
  1. Use any autocomplete field, such as **Add New Relationship**.
  2. Start typing a common name.
* **Expected Result**: The field should provide suggestions quickly and accurately.
* **Actual Result**: The field lags significantly or fails to return results.

### **18. Email Template Merge Fields Not Working**

* **Description**: Merge fields in email templates do not populate correctly, resulting in blank or incorrect data.
* **Steps to Reproduce**:
  1. Create an email template using merge fields.
  2. Send an email using the template.
* **Expected Result**: Merge fields should populate with the correct data.
* **Actual Result**: Merge fields remain blank or display incorrect data.

### **19. Inaccessible Advanced Search Filters**

* **Description**: Some advanced search filters are inaccessible or do not function as intended, making it difficult to narrow down search results.
* **Steps to Reproduce**:
  1. Go to **Contacts** > **Advanced Search**.
  2. Try using various advanced search filters.
* **Expected Result**: All filters should be accessible and function correctly.
* **Actual Result**: Some filters are inaccessible or do not filter data as expected.

### **20. Data Import Mapping Issues**

* **Description**: During data import, the mapping of fields is confusing and does not match the imported data, leading to incorrect data import.
* **Steps to Reproduce**:
  1. Go to **Contacts** > **Import Contacts**.
  2. Attempt to import a CSV file with custom fields.
* **Expected Result**: The import process should correctly map fields and import data.
* **Actual Result**: Field mapping is incorrect, leading to data being imported into wrong fields or missing entirely.

### **21. Contact Merge Duplicates**

* **Description**: The contact merge feature does not effectively handle duplicates, leading to incomplete merges or data loss.
* **Steps to Reproduce**:
  1. Identify duplicate contacts.
  2. Use the **Merge Contacts** feature.
* **Expected Result**: Duplicates should be merged smoothly with no data loss.
* **Actual Result**: The merge results in incomplete data or loss of information.

### **22. Calendar Sync Failures**

* **Description**: Synchronizing the CiviCRM calendar with external calendars (e.g., Google Calendar) fails or results in incorrect date/time.
* **Steps to Reproduce**:
  1. Go to **Administer** > **System Settings** > **Scheduled Jobs**.
  2. Set up calendar synchronization.
* **Expected Result**: The calendars should sync correctly.
* **Actual Result**: Syncing fails or results in incorrect dates/times.

### **23. Event Registration Errors**

* **Description**: Event registration forms often throw errors or fail to submit when users try to register for an event.
* **Steps to Reproduce**:
  1. Go to **Events** > **Manage Events**.
  2. Register for any event.
* **Expected Result**: Registration should be smooth and error-free.
* **Actual Result**: Users encounter errors during the registration process.

### **24. Reports with Inaccurate Data**

* **Description**: Generated reports often contain inaccurate or incomplete data.
* **Steps to Reproduce**:
  1. Go to **Reports** > **Create New Report**.
  2. Generate a report with multiple criteria.
* **Expected Result**: Reports should be accurate and reflect the correct data.
* **Actual Result**: Reports contain discrepancies or incomplete information.

### **25. API Endpoint Errors**

* **Description**: Some API endpoints return errors or incomplete data when queried.
* **Steps to Reproduce**:
  1. Use any API client to query the CiviCRM API.
  2. Call various endpoints (e.g., contact, event).
* **Expected Result**: API should return complete and correct data.
* **Actual Result**: Some endpoints return errors or incomplete data.